# WintonsTeak

## Delivery Access Guide

Should you anticipate any difficulties with accessing your property for delivery, we've provided some guidance on essential measurements to help ensure a smooth delivery process. Please measure the space carefully, taking into account any potential obstructions or constraints along the pathway, including light fixtures, decorative mouldings, and interior walls. This will assist us in making your delivery successful.

#### **Check Access and Parking for Delivery Vehicle**

Our deliveries are carried out using a 4.5-tonne truck, which stands at a height of 3.3 metres. For context, a 4.5-tonne truck is the largest size that can be operated in NSW with a standard C Class NSW Driver's Licence. If your driveway or loading dock is unable to accommodate a vehicle of this size, we kindly ask that you notify us beforehand.

#### Measure Doorway and Entrance



Please take the time to measure the height and width of all exterior or front doorways that your ordered furniture will need to pass through to get to its final location. Consider using alternative entry points, such as backyard or patio doors, if necessary. Be aware that our delivery team cannot hoist furniture or undertake the removal of windows or doors for delivery.

#### **Measure Elevators Dimension**

If you reside in an apartment, please measure the dimensions of the elevator to ensure your ordered furniture pieces can be loaded onto it.

#### Measure Hallway



To safeguard against damage during delivery, kindly clear any potential obstructions like hall tables, decorative objects, and paintings from the hallway. For the delivery of larger items, please make sure there's ample space in the hallway for manoeuvring into adjacent rooms.

### Consult with our Staff

Please provide the measurements you have gathered to our sales staff, who will assess the furniture and determine if access is feasible. Please note that our sales staff often need to discuss access with our delivery team to ensure that your new furniture will fit inside your home.

### **Contact Information**

For any questions or concerns regarding yourdelivery, please contact us.

Call : 02 9662 8467

Email on : wintonsteakmoorepark@gmail.com